

SYNERGY AND HORIZON POWER — DISCONNECTIONS

268. Hon Dr STEVE THOMAS to the parliamentary secretary representing the Minister for Energy:

Thank you, President. Three questions and I am still waiting for an answer!

- (1) How many residential disconnection notices have been issued for each month from 1 August 2021 to 31 March 2022 inclusive?
- (2) How many residential disconnections have occurred for each month from 1 August 2021 to 31 March 2022 inclusive?
- (3) What was the number of applications received and hardship utility grant scheme payments made in each month from 1 August 2021 to 31 March 2022 inclusive?

Hon KYLE MCGINN replied:

I thank the member for some notice of the question. I answer on behalf of the parliamentary secretary representing the Minister for Energy. The following answer has been provided by the Minister for Energy.

(1)–(3) The answer is in tabular form.

I seek leave to have the response incorporated into *Hansard*.

[Leave granted for the following material to be incorporated.]

Synergy

	Residential non-payment disconnection notices issued	Residential non-payment disconnection completed	Reconnections after residential non-payment disconnection	HUGS applications	HUGS payments - count
Aug-21	721	373	309	468	420
Sep-21	1121	681	528	511	451
Oct-21	1074	740	584	584	531
Nov-21	1266	858	663	902	836
Dec-21	486	484	420	978	868
Jan-22	814	327	192	940	840
Feb-22	1945	992	748	893	767
Mar-22	1588	1166	957	922	798

Horizon Power

	Disconnection notices issued	Disconnections completed	HUGS applications	HUGS payments – amount
Aug-21	1029	265	51	\$41,326
Sep-21	1188	190	32	\$27,418
Oct-21	819	172	24	\$19,271
Nov-21	1497	248	37	\$32,291
Dec-21	200	105	21	\$18,463
Jan-22	959	20	16	\$12,087
Feb-22	1104	203	29	\$25,309
Mar-22	1505	300	28	\$13,796

Note: Horizon Power does not record the number of distinct HUGS payments made; this data is held by the Department of Communities.